

**NATIONAL TASK FORCE ON TRADE AND BUSINESS FACILITATION  
PLAN OF ACTION  
2019-2023**

Goal 1: Improve Transparency and Access to Trade Related Information					
Activity		Performance Indicator (s)	Outcomes	Responsible Agency	Time Frame
1.1	Increase Availability and Quality of Information	% of information published pursuant to Article 1.1 and 1.2 of the TFA	Have a full range of import/export information publicly available in a wide range of formats  Annual NTFC report and any other trade related information published in multiple formats	NTFTBF	31 December 2021
1.2	Establish Enquiry Points	% of responses to relevant inquiries provided by the enquiry points	Trade Portal fully functioning with interactive interface	MSBEC	31 December 2022

Goal 2: Align and Rationalise Formalities, Documents and Fees					
2.1	Simplify documentation as well as harmonise import/export formalities and other requirements	% of documents that have been harmonised, simplified and or eliminated	Reduce clearance time by 25%	Customs coordinate/ all border agencies contribute	31 December 2020
2.2	Conduct regular review of number/diversity of fees and charges	Frequency of reviewing fees and charges in order to reduce their number and type	Rationalize all fees and charges	Ministry of Finance/ all border agencies contribute	Ongoing
Goal 3: Implement Simplified and Expedited Declaration and Release Processes					
3.1	Implement Regular Time Release Study	Time release studies will be carried out and published in 2020 and 2022	Undertake training and an initial time release study	Customs Department with support of the Private Sector	End of December 2020 Available Every 2 years
3.2	Expand use of simplified Procedures	% of declarations processed within simplified procedures in relation to the total number of declarations	Reduce relevant clearance times by 25%	Customs Department	31 December 2020

3.3	Operationalization of Ascycuda World		<p>Complete implementation of the electronic submission of customs documents</p> <p>Generate reports on risk management, trade statistics and management information as requested</p>	Ministry of Finance	9 September 2019
3.4	Full Implementation of Authorised Economic Operator Program	Degree of alignment of AEO program	<p>Complete Trusted Trader Pilot Programme</p> <p>Significantly increase the level of compliance and reduce the risk associated with non-compliance</p>	Customs Department	<p>Pilot Phase, End of December 2019</p> <p>Full Implementation, End of December 2023</p>
3.5	Implement Pre-arrival Processing Procedures	% of electronic processing of forms by the			

		Food Regulatory Agencies			
		% of implementation of import/export security summary declarations			
3.6	Expedite Control and clearing of perishable goods	Average time required to complete all formalities for the customs clearance of perishable goods.	Identification of a methodology to achieve pre-assessment and immediate release.	Customs Department	31 December 2020
<b>Goal 4: Strengthen Cooperation and Enhance the Effectiveness of Border Authorities' Controls</b>					
4.1	Implement food safety, veterinary and phytosanitary authority risk management system	% of registered irregularities in relation to the % of documentary checks and physical inspections including sampling	Policies, systems, procedures and instruments that will ensure the identification of high-risk consignments ie. risk profiles	Ministry of Agriculture for Animal and Plant Health Risk  Ministry of Health for Human Health Risk	31 December 2023

4.2	Improve Customs Risk Management System	<p>% of registered irregularities in relation to the % of documentary checks and physical inspections</p> <p>% of irregularities of consignments on the green channel recorded through post-clearance audit.</p>	Reduce clearance times for legitimate cargo by 20%	Customs Department	On-going
4.3	Improve Customs Post Clearance Audit	% of import transactions designated for release through post clearance audit ( blue channel)	Reduce clearance times for legitimate cargo by 15%	Customs Department	On-going
4.4	Improve coordination of border authorities activities	Aligned working hours of border authorities- at the border	Create a standing working committee comprising of Port Health, Agriculture – Plant Quarantine		31 December 2020

			<p>and Veterinary Quarantine and Customs until MOUs are formalized</p> <p>Formalize inter-agency cooperation through the establishment of a Memorandum of Understanding</p>		
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**Goal 5: Expand Automated Processing and Electronic Data Exchange**

5.1	Implement fully electronic submission of customs documents	<p>% of accepted electronic customs declarations without obligation to submit a paper copy</p> <p>% of accepted electronic supporting documents</p>	Digitising of Border Agencies-Port Health, Vet, Plant, and DCCA in order to implement the ESW.	Customs	31 December 2019
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		without obligation to submit a paper copy.			
5.2	Develop an automated system for food safety, veterinary and phytosanitary authorities	% of automated transactions in relation to the total number of transactions of the food veterinary and phytosanitary authority		NTFTBF	31 December 2020
5.3	Electronic Single Window	The degree of realisation of activities to establish the single window concept		MSBEC	31 December 2022